



## CARDIAC CARE FREQUENTLY ASKED QUESTIONS...AND ANSWERS

### **What procedures require authorization?**

The outpatient procedures requiring authorization include the following:

- Nuclear Stress Tests
- Echo Stress Tests
- Echocardiograms
- Coronary CT Angiograms

### **Hospital admissions for the following procedures require authorization:**

- Diagnostic Left Heart Catheterizations
- Pacemakers
- Implantable Cardioverter Defibrillators
- Biventricular Pacemakers

### **How is authorization obtained?**

Authorizations can be initiated on-line ([link](#)), by fax (number), or by phone 1-866-803-8909.

### **What information is required during the authorization process?**

An on-line procedure request form ([link](#)) is available. This form details the information that may be required to proceed with the authorization process.

### **How do I know when a procedure has been authorized?**

You will be notified when an authorization is issued. Additionally, you may initiate an on-line Authorization Lookup ([link](#)) to obtain an authorization number for approved procedures.

### **What if my exam does not get approved?**

If the requested exam is denied, CareCore will notify both you and your patient with the reason for the denial and detailed Appeal instructions.